



Quick Member Info

Lines of Communication

What if the P&C Association has a problem regarding the school?

In the event of any problem regarding the school, the P&C Association's Officers should arrange to discuss the matter with the proper person. The first approach should always be to the Principal.

What happens if we still can't resolve our problem?

If the matter needs to be referred further, the next approach must be to the Principal's direct Supervisor a Director, Public Education. Further approaches can then be pursued with the relevant person at State Office, then the Secretary, Department of Education and the Minister for Education.

Can't we just write to the head of the Department?

Any approach made to a higher Officer will be referred back, so jumping steps is generally not time saving. If a P&C Association refers a problem concerning the school to the local Member of Parliament, for assistance in its resolution, it will be automatically referred back to the most suitable Department of Education Officer. Whilst you are welcome to write to representatives it is important that as a P&C Association you try to work for improvement within the school community.

Is it really a P&C Association matter?

Where an issue is raised regarding individual children or families this is not a P&C Association matter and the people involved or affected need to make an approach to the Principal directly. P&C Association meetings are not suitable forums for discussing individual students, specific teaching practices/classroom incidents or specific families. If you find your P&C Association discussing personal matters ask the President to move on to the next item of business.

If you require further information or clarification contact P&C Federation's Member Services Team
mail@pandc.org.au or 1300 885 982

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